



Claim Initiation Form

Prior authorization is required.

Failure to obtain prior authorization may result in denial of the claim.

Complete the following information in order to initiate the claim process:

Customer Name _____
Customer Address _____
Customer Phone # _____
Warranty # _____
Vehicle Year, Make and Model _____
Vehicle Identification # (VIN) _____
Date of Purchase _____
Claims Submitted By _____ Phone # _____

In order to obtain prior authorization, have the technician performing the work contact our Claims Department before starting the work.

1-800-346-6469

Monday through Friday 8:00am to 5:00pm Central time.

A Claims Representative will collect the following information:

1. Where is the damage located?
2. Is it a star or crack?
3. Is it larger than a dollar bill?
4. Is it in the driver's view?
5. **Safelite** AutoGlass is dispatched to schedule an appointment for repair or replacement (if applicable).
6. IAS is billed directly.

IAS reserves the right to investigate any claim prior to authorization.

The status of claims can be viewed online at www.fasterclaims.com.

The customer and/or technician will need to enter the contract number and the claim number to be able to view the status and/or see what is still needed in order to process the claim.