



THEFT AVERT® Claim Initiation Form

Complete the following information in order to initiate the claim process:

Customer Name _____

Customer Address _____

Customer Phone # _____

Warranty #: _____ Vehicle Year, Make and Model _____

Vehicle Identification # (VIN) _____ Date of Theft _____

Alarm on vehicle? If Yes was alarm activated?

Date of Recovery (if applicable) _____ Yes No Yes No

Number of keyless remotes _____ Number of sets of keys _____

What happened? _____

Who had permission to drive the vehicle? _____

Claims Submitted By: _____ Phone # _____

Submit the following:

1. Copy of the front and the back of the theft protection warranty.
2. Copy of police report. Please make sure you send in the **actual report** and **not the incident form**, it must have the actual statement you gave police of what happened at time of incident and the case number.
3. Copy of recovery report (if applicable).
4. Copy of primary insurance declarations page stating your comprehensive deductible.
5. Copy of insurance settlement check(s) or letter from your insurance company stating the amount of the final settlement and the date the check(s) issued. If both the lien holder and the customer received checks, we will need copies of both checks.
6. Copy of replacement vehicle contract (if applicable). This is the **finance agreement** for the purchase of your new vehicle.
7. Insurance Adjuster phone number, fax number and the insurance claim number.

Documents may be mailed, faxed or emailed to the following:

MAIL	FAX	EMAIL
IAS 12800 Angel Side Drive Leander, TX 78641	512 421 8911	claims@iasdirect.com

IAS, Inc. reserves the right to investigate any claim.

**Please call our Claims Department at 800 346 6469.
We must collect more information for your theft claim.**

The status of claims can be viewed online at www.fasterclaims.com. The customer and/or technician will need to enter the contract number and claim number to be able to view the status and/or see what is still needed in order to process the claim.